

AirGate Aviation, Inc. Contact for Carriage

The best kept secret of the Bahamas is how you get there!

Section I: Reservations

1. All passengers traveling with AirGate Aviation must have a valid reservation.
2. Reservations are sold one way or round trip.
3. Children under two may sit on a guardian's lap, for free. If a car seat is requested or required, there will be the standard per seat fee charged.

Section II: Departure Taxes

1. Due to the fact that not all passengers return to the US via AirGate Aviation, AirGate does not collect the international departure taxes. Each passenger is responsible for paying International Departure Taxes of \$15.00 to the Bahamian Government directly.

Section III: Changes & Cancellation Policy

1. All tickets are Pre-Paid and Non-Refundable.
2. Passengers may make changes to their reservations up to 24 hours prior to the scheduled departure time.
3. Passengers may change or cancel their reservation up to 24 hours prior and receive a travel voucher, which will be good for 1 year from the date of purchase. A \$50 charge or cancellation fee per passenger will apply within the 2 day period.
Passengers that no show, forfeit their paid reservation and will not be issued a travel voucher without a written confirmation of emergency involving death, critical injury or illness requiring hospitalization, including hospice care, of self or an immediate family member.
4. Changes or Cancellations may occur. Please keep most current contact information on file with us so we may keep you updated.
Customers who have booked a private charter may make changes or cancellations up to 48 hours before the flight and are subject to two hours at the quoted flight time. Changes or cancellations for private charters made within 48 hours of the flight will be responsible for all expenses incurred for repositioning the aircraft, catering, ground transportation, hotel reservations, miscellaneous fees, pilot fees and two hours at the quoted flight time.

Section IV: Check-in Requirements

1. All passengers are required to check in 60 minutes prior to scheduled departure time.
2. International flights will close 45 minutes prior to departure.
3. Domestic flights close 15 minutes prior to departure.
4. Passengers who arrive after a flight has closed will be denied boarding.
5. AirGate Aviation, Inc. reserves the right to deny passenger boarding.

Section V: Identification Requirements for US Citizens

1. A valid passport is required for travel and is the only acceptable form of identification.
2. Non U.S. Citizens, with the exception of Canada, will also be required to have a visa.
3. Birth certificates, social security cards, voter registration cards, or any similar type of identification will not be accepted.

Section VI: Baggage

1. Each passenger, excluding infants, is allotted up to 40 pounds of luggage; any additional baggage will be charged \$1.50 per pound.
2. Excess baggage is subject to weight and space availability, at the Captain's discretion.
3. We suggest that you pack your items in the soft style carry-on type bags or duffle bags.
4. All coolers should be limited to 50 quart capacity.

Fishing and Diving Gear:

All fishing and diving gear will be included in your baggage weight. Fishing poles must be 100 inches or less in length, and broken down when possible. All diving tanks must be unpressurized.

Surfboards:

Passengers may carry surfboards, space permitting, for an additional charge of \$50.00 each way.

Hazardous Materials:

AirGate Aviation is not certified to transport Hazardous Materials (HAZMAT).

We apologize for any inconvenience this may cause as these restrictions help to insure a shorter loading period and eliminate the possibility of your baggage being put on a different flight.

Section VII: Traveling with Animals

Bahamas Import Requirements

An important permit is required from the Ministry of Agriculture, Trade and Industry (Nassau), for all animals being brought into the Commonwealth of The Bahamas. Applications for such permits (along with a nominal processing fee) must be made in writing to:

The Director of Agriculture
Ministry of Agriculture
Trade and Industry
P.O. Box N-3704
Nassau, The Bahamas.

For more information, call 242-325-7502 or 242-325-7509. The application must be accompanied by the processing fee for each Animal and a fax fee in cases where persons wish to have the permit faxed to them – money order or cash only. No personal checks will be accepted.

For the U.S. and Canada, the following are the main provisions of the import permit as it applies to dogs and cats:

1. The animal must be 6 months of age or older.
2. The animal must be accompanied by a valid certificate which substantiates that it has been vaccinated against rabies within not less than one (1) month and not more than ten (10) months prior to importation for the one (1) year vaccine. For the three (3) year vaccine it must be within not less than one (1) month and not more than thirty-four (34) months prior to importation into The Bahamas.
3. The animal must be accompanied by a Veterinary Health Certificate presented within 48 hours of arrival in the Commonwealth of
4. The Bahamas to a licensed veterinarian for an examination.
5. Permit is Valid For One (1) Entry And Must Be Used Within One (1) Year From The Date Of Issue.

Regulations for all other types of animals and relating to countries not mentioned above may be obtained from:

The Director of Agriculture
P.O. Box N-3704
Nassau, The Bahamas.

Applications should state the kind of animal, breed, age, sex, and country of embarkation. Additional information may be required if, for example, the animal or animal produce is listed under the Convention on International Trade in Endangered Species of Wild Plants and Animals (CITES).

Customs Duty for permanent entry of all animals from outside the Commonwealth of The Bahamas (dogs, cats, cattle and horses) are a \$10 plus ½ % of the value of the animal. Yearly fees for dog licenses in New Providence, Grand Bahamas and the Family Islands are: male or spayed female, \$2; unspayed female \$6. All rates are subject to change without notice, for the most up to date information, please contact the Commonwealth of The Bahamas.

Animals not meeting these requirements will not be allowed to enter the Commonwealth of The Bahamas.

AirGate Requirements

1. Dogs and cats fly free.

2. All cats traveling on AirGate Aviation, Inc. must have a kennel.
3. Dogs less than 10 pounds may sit on your lap, provided you also have a soft-sided carrier small enough to fit under the seat. 3. Hyper, unruly, and certain breeds of dogs will require a kennel.
4. No birds or reptiles will be transported to the U.S.

No fee for service animals, medical documentation required.

Section VIII: Importation of Goods into the United States

It is your responsibility to ensure you are not bringing back anything illegal. You may check with the office for a copy of the US Customs Manual, or contact US Customs and Border Protection directly or visit their website.